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Family Education Centre COVID-19 Policies

Welcome! A quick update to let you know about some of our policies/procedures in regards to COVID-19 during your stay at the FEC:

- Pre-screen yourself each morning (please see pre-screen checklist)
- Please wear a mask at all times while inside the Centre
- Your guest room and in the dining room once you have sat down to eat will be considered mask free areas
- Please adhere to the 6 feet social distancing guidelines
- Hand sanitizer is available throughout the Centre
- Disinfecting is done regularly throughout the day in all public areas
- Meals will be served in main dining room 7:00am – 8:30am, 12:00pm – 1:00pm, 5:30pm-7:00pm
- Front desk is available Monday – Thursday 8:00am-3:00pm – closed from 12:30pm-1:30pm
- Guest rooms have been cleaned and sanitized prior to your arrival
- Regular housekeeping will be provided during your stay
- If you require any room maintenance during your stay or anything outside front desk hours please call 519-708-0414 or 519-708-0447
- If room maintenance is required maintenance staff will enter your room only if unoccupied at the time and will be wearing gloves and masks
- On check out days please leave your key card in your room
- The sauna and whirlpool are not available at this time

Thank you for your patience and understanding during this time.
