Make the WCB more accessible to workers

A new Code of Rights and Conduct would enshrine the rights of workers dealing with the WCB and its employees, and would detail how WCB would recognize these rights. This would help ensure the system is friendlier and more compassionate.

If passed, Bill 30 would also:

- revise the preamble to clarify the purpose of the act and the WCB system
- revise the appointment process to ensure balanced representation among employers, workers and the public
- allow for regular statutory reviews of the system

Establish a fair practices office

Many Albertans have raised concerns that the WCB is a complicated and highly bureaucratic system that can be challenging to navigate.

In response, Bill 30 would establish an independent fair practices office to:

- help workers manage their claim from start to finish
- be a way for people to raise concerns
- monitor trends in the workers' compensation system to ensure that it is working efficiently and effectively

The office of appeals advisors, reporting to the fair practices office, would provide extended representation at judicial review for:

- small- and medium-size employers (up to 100 employees)
- non-unionized workers
- unionized workers where access to representation has been exhausted

Better benefits to workers

Proposed changes would provide for a more fair compensation and meaningful rehabilitation for injured workers.

- Coverage for psychological injuries, including Post-Traumatic Stress Disorder (PTSD), would be extended to all occupations. Coverage of PTSD for first responders remains the same. To get coverage, workers would need to provide:
    - a qualified diagnosis from a psychologist or physician for a psychological injury
    - evidence of exposure to a traumatic event or events at work.
- The $98,700 annual cap on maximum insurable earnings – the net earnings of each worker – would be removed. Workers earning more than the cap would now be